

OCC3 for Kids Phase II Evaluation Plan

<u>Inputs</u>	<u>Activities</u>	<u>Outputs</u>	<u>Outcomes</u>
<p><u>Stakeholders</u></p> <ul style="list-style-type: none"> • CHOC Foundation/Help Me Grow Orange County • OCC3 for Kids Leadership Team • OCC3 for Kids Collaborative Agency Partners • Orange County Health Care Agency • System Level Care Coordinator, Public Health Nursing <p><u>Funding</u></p> <ul style="list-style-type: none"> • Lucile Packard Foundation for Children's Health • Private Foundations • Federal Financial Participation <p><u>Policies/Tools</u></p> <ul style="list-style-type: none"> • Acuity Tool/Referral Form • Case Review Protocol • Case Review Template 	<p><u>System Level Care Coordination</u></p> <ul style="list-style-type: none"> • Strategic distribution of Acuity Tool • Conduct professional development • Map CSHCN agencies/resources • Monthly case presentations • Monthly stakeholder meetings <p><u>Care Coordinator:</u></p> <ul style="list-style-type: none"> • Identify system issues • Review cases for system level care coordination <p><u>Communication/Collaboration</u></p> <ul style="list-style-type: none"> • Maintain process for dialogue and case coordination • Identify agency point person/strike team • Develop case statement/outreach materials • Educate community on OCC3 for Kids • Advocate for systemic and organizational policy changes <p><u>Sustainability/Evaluation</u></p> <ul style="list-style-type: none"> • Conduct evaluation activities • Continue to secure funding for project • Develop tools for evaluation purposes 	<p><u>System of Care</u></p> <ul style="list-style-type: none"> • Number of new policy/procedures implemented • Knowledge of OCC3 for Kids in community • Participation of new and recurring agencies, key stakeholders <p><u>Collaborative</u></p> <ul style="list-style-type: none"> • Agencies outreached • Meetings held • Number referral agencies using acuity tool • Effective leadership • Commitment of members <p><u>Family/Child</u></p> <ul style="list-style-type: none"> • Number of cases referred • Number of cases coordinated • Type of issues, barriers • Activities conducted by system level care coordinator • Goal of case, goal obtained • Family engagement • Number of days until need is met <p><u>Case Demographics</u></p> <ul style="list-style-type: none"> • Medical home utilized • Insurance in place 	<p style="text-align: center;"><u>Short Term</u></p> <ul style="list-style-type: none"> • Improve communication/collaboration among agencies providing services to CSHCN • CSHCN agencies utilizing OCC3 for Kids Acuity Tool to assess child needs • Ensure OCC3 for Kids and system wide care coordination continues with sustainable funding • Ensure CSHCN have health insurance to access their needed services • Families are included as part of their children's care coordination <p style="text-align: center;"><u>Intermediate Term</u></p> <ul style="list-style-type: none"> • Expanded use of acuity tool by CSHCN agencies • OCC3 for Kids is recognized throughout county as advocacy agency for CSHCN • Children have an identified medical home that includes care coordinator • Children are receiving timely health care services • Families are more capable of accessing/advocating for services for their child <p style="text-align: center;"><u>Long Term</u></p> <ul style="list-style-type: none"> • Reduce unnecessary medical procedures, treatments and specialty visits • Family satisfaction with overall health care of children increases • Increase in child's overall quality of life

Support for OCC3 for Kids provided by